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McDonald noted that when police first attended, they found no sign of anything amiss.

But as officers prepared to leave, Sonitrol employees advised that they could still hear activity inside the building.

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Sonitrol Verified Alarm helps nab suspects

Tracy Holmes

Staff Reporter

An audio alarm monitoring system helped police nab two break-in suspects at Grandview Corners last weekend.

Sgt. Roger Morrow confirmed Sonitrol's live response to events unfolding at 4:30 a.m. Dec. 6 at the EB Games store enabled officers to catch perpetrators in the act.

"I tip my hat to Sonitrol," he said.

Morrow said that typically, information from alarm companies gets to police after the company has first called the business in question and the property owners.

Often, by the time police arrive, culprits are long gone.

Sonitrol's Mike McDonald said police were notified immediately after the alarm company picked up "threatening audio" on an in-progress break-in at the store.

"We heard them coming through the wall," McDonald said, explaining that the thieves actually broke into a neighboring retail unit first, and then went through a shared wall to access EB Games.

He said Sonitrol's system also picked up the perpetrators receiving a cellphone call from an accomplice advising them police were onsite, and hear them advise they were going to make a run for it.

A police dog team found the pair, a 22-year old woman and a 35-year-old man, hiding in a bathroom.